

# ENVIRONMENTAL SUSTAINABILITY AND SOCIAL RESPONSIBILITY POLICY

**PRN-54:** Environmental Sustainability and Social Responsibility Policy

**Company Name:** AI Auto-Tech Ltd

**Trading/Business Name:** Trusted Companionship

**Company Registration Number:** 15556946

**SIC Code:** 88100 – Social Work Activities Without Accommodation for the Elderly and Disabled

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## 1. Purpose

The purpose of this policy is to establish the organisation's commitment to environmental sustainability and social responsibility in all aspects of its operations and service delivery.

The organisation recognises that even as a Non-Accommodation Companionship and Wellbeing Support Service, its activities can have environmental, social, and community impacts.

This policy aims to:

Promote environmentally responsible practices.

Reduce the organisation's environmental footprint.

Support sustainable decision-making.

Strengthen community wellbeing.

Promote social value.

Encourage responsible use of resources.

Contribute positively to local communities.

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## 2. Scope

This policy applies to:

Trustees

Directors

Managers

Employees

Volunteers

Contractors

Partner organisations working on behalf of the organisation

The policy applies to:

Service delivery activities

Volunteer activities

Community events

Procurement decisions

Office activities

Travel and transport arrangements

Fundraising activities

Community partnerships

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### **3. Policy Statement**

The organisation is committed to operating in a socially responsible and environmentally sustainable manner.

We will seek to:

Reduce waste.

Use resources efficiently.

Promote environmentally responsible behaviour.

Support local communities.

Encourage social inclusion.

Consider environmental impacts when making decisions.

Promote sustainable organisational development.

The organisation recognises that small actions can collectively make a meaningful difference.

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#### **4. Guiding Principles**

The organisation will be guided by the following principles:

##### **Responsibility**

Taking responsibility for environmental and social impacts.

##### **Sustainability**

Considering long-term impacts of organisational decisions.

##### **Community Benefit**

Supporting positive outcomes for individuals and communities.

##### **Inclusion**

Promoting opportunities for all people to participate.

##### **Continuous Improvement**

Seeking opportunities to improve environmental and social performance.

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#### **5. Environmental Objectives**

The organisation aims to:

Reduce unnecessary waste.

Improve resource efficiency.

Encourage recycling.

Reduce energy consumption where possible.

Promote sustainable travel options.

Reduce environmental impacts associated with organisational activities.

Environmental improvements should be proportionate to the size and nature of the organisation.

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#### **6. Social Responsibility Objectives**

The organisation aims to:

Reduce social isolation.

Promote community participation.

Support equality and inclusion.

Encourage volunteering.

Promote wellbeing.

Strengthen local community connections.

Support vulnerable individuals.

Social value should remain central to organisational activities.

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## **7. Sustainable Decision-Making**

Environmental and social considerations should be included where appropriate when making decisions relating to:

Procurement.

Events.

Service development.

Partnerships.

Resource allocation.

Organisational planning.

Decision-making should balance sustainability, practicality, and organisational needs.

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## **8. Waste Reduction**

The organisation will seek to reduce waste through:

Minimising unnecessary printing.

Encouraging electronic communication.

Reusing materials where appropriate.

Reducing disposable items.

Promoting responsible purchasing.

Employees and volunteers are encouraged to adopt waste reduction practices wherever possible.

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## **9. Recycling**

Where facilities are available, the organisation will seek to:

Recycle paper.

Recycle packaging.

Recycle office materials.

Promote responsible disposal practices.

Recycling arrangements should be communicated to employees and volunteers.

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## **10. Energy Efficiency**

The organisation will encourage energy-efficient practices such as:

Turning off equipment when not in use.

Reducing unnecessary lighting.

Using energy-efficient equipment where practicable.

Supporting responsible use of utilities.

Small changes can contribute to long-term environmental benefits.

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## **11. Paper Use**

The organisation will encourage:

Digital communication where appropriate.

Double-sided printing.

Reduced paper consumption.

Secure electronic record keeping.

Paper should only be used when necessary.

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## **12. Sustainable Procurement**

When purchasing goods or services, consideration may be given to:

Environmental impact.

Product durability.

Ethical sourcing.

Value for money.

Supplier sustainability practices.

Waste reduction opportunities.

Procurement decisions should remain proportionate and practical.

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### **13. Travel and Transport**

The organisation recognises that travel can contribute to environmental impact.

Where reasonably practicable, individuals should consider:

Shared travel arrangements.

Public transport.

Walking.

Cycling.

Virtual meetings where appropriate.

Service delivery requirements and accessibility needs will always be considered.

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### **14. Community-Based Service Delivery**

As a community-focused organisation, we will seek to:

Deliver services locally where appropriate.

Promote participation in local activities.

Support community engagement.

Strengthen local networks.

Community-based approaches can improve both sustainability and wellbeing outcomes.

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### **15. Digital Working**

The organisation may use digital solutions to:

Reduce travel.

Improve communication.

Reduce paper consumption.

Improve access to information.

Digital arrangements should remain inclusive and accessible.

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## **16. Environmental Considerations for Events**

When organising events, consideration may be given to:

Waste management.

Venue accessibility.

Local venues.

Sustainable materials.

Recycling opportunities.

Environmentally responsible practices.

Environmental considerations should be balanced with safety and accessibility requirements.

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## **17. Social Value**

The organisation seeks to create social value through:

Supporting older people.

Reducing loneliness.

Encouraging volunteering.

Promoting community participation.

Supporting independence.

Enhancing wellbeing.

Social value is a core element of organisational success.

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## **18. Community Engagement**

The organisation will seek to develop positive relationships with:

Local communities.

Voluntary organisations.

Community groups.

Health and social care partners.

Local authorities.

Collaboration can improve outcomes and strengthen community resilience.

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## **19. Equality and Inclusion**

Environmental and social responsibility initiatives will be implemented in ways that promote:

Equality.

Diversity.

Inclusion.

Accessibility.

No individual should be disadvantaged by sustainability initiatives.

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## **20. Responsible Use of Resources**

Employees, volunteers, and Trustees are encouraged to use organisational resources responsibly, including:

Equipment.

Materials.

Financial resources.

Facilities.

Digital systems.

Resources should be managed efficiently and appropriately.

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## **21. Environmental Awareness**

The organisation may promote environmental awareness through:

Training.

Staff meetings.



Volunteer briefings.

Organisational communications.

Awareness campaigns.

Awareness helps encourage positive behavioural change.

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## **22. Supporting Volunteers and Employees**

Employees and volunteers should be encouraged to contribute ideas that support:

Sustainability.

Community engagement.

Resource efficiency.

Social responsibility.

Suggestions should be welcomed and considered appropriately.

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## **23. Partnerships and Social Responsibility**

The organisation will seek to work with partners who share values relating to:

Ethical practice.

Community benefit.

Inclusion.

Sustainability.

Partnerships should support organisational aims and community outcomes.

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## **24. Environmental Risks and Opportunities**

The organisation may consider environmental risks and opportunities in relation to:

Business continuity.

Service delivery.

Community resilience.

Resource management.

This supports long-term sustainability planning.

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## **25. Monitoring Sustainability Performance**

The organisation may monitor:

Paper consumption.

Recycling activities.

Travel patterns.

Community engagement initiatives.

Volunteer participation.

Environmental improvement activities.

Monitoring should remain proportionate to organisational size and capacity.

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## **26. Improvement Planning**

Where opportunities are identified, the organisation may develop action plans relating to:

Waste reduction.

Community engagement.

Sustainable procurement.

Accessibility improvements.

Environmental awareness.

Improvement activities should be realistic and achievable.

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## **27. Case Study**

### **Scenario: Reducing Paper Usage**

The organisation identifies that large quantities of paper are being used for routine administrative tasks.

#### **Action Taken**

Digital records are expanded.

Electronic meeting documents are introduced.

Double-sided printing becomes the default option.

Staff awareness is increased.

### **Outcome**

Paper usage is significantly reduced, resulting in lower costs and reduced environmental impact.

### **Learning Point**

Small operational changes can create both environmental and financial benefits.

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## **28. Responsibilities**

### **Board of Trustees**

Responsible for:

Providing strategic oversight.

Supporting sustainable organisational development.

Monitoring environmental and social responsibility objectives.

### **Directors**

Responsible for:

Implementing this policy.

Promoting sustainable practices.

Monitoring progress.

### **Managers**

Responsible for:

Encouraging compliance.

Identifying improvement opportunities.

Supporting staff and volunteers.

### **Employees and Volunteers**

Responsible for:

Following sustainable practices where possible.

Using resources responsibly.

Supporting environmental and social responsibility initiatives.

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## **29. Monitoring and Quality Assurance**

The organisation will monitor:

Sustainability initiatives.

Community engagement activities.

Resource usage trends.

Volunteer involvement.

Social value outcomes.

Environmental improvement actions.

Monitoring findings will be used to support continuous improvement and responsible organisational development.

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## **30. Review Arrangements**

This policy will be reviewed:

Annually.

Following significant organisational changes.

Following environmental or sustainability reviews.

Following strategic planning reviews.

Following legislative or regulatory changes.

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## **Related Policies**

Equality, Diversity and Inclusion Policy

Fundraising, Donations and Sponsorship Policy

Financial Management and Internal Controls Policy

Governance, Board and Trustee Responsibilities Policy

Health and Safety Policy

Volunteer Management Policy

Quality Assurance and Continuous Improvement Policy

## Business Continuity and Emergency Planning Policy

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